



# PORT of KOBE



## Facility Guide



2

2024





The port of KOBE, originally an excellent natural harbor, has flourished as a major Japanese international port since 1868 when it had reopened to the world. The port is located near Japanese ancient capital area like Kyoto or Nara, and the gate of Seto Island Sea area in western Japan. Kobe is one of the most utilized ports for cruise ships in Japan and the guests as well as crew members will be welcomed in this sophisticated port town.



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### “Bird's-eye View of Kobe, the Port City 2017 edition”

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#### About artist

Daisuke Aoyama (1976- )  
a bird's-eye view painting artist from Kobe.

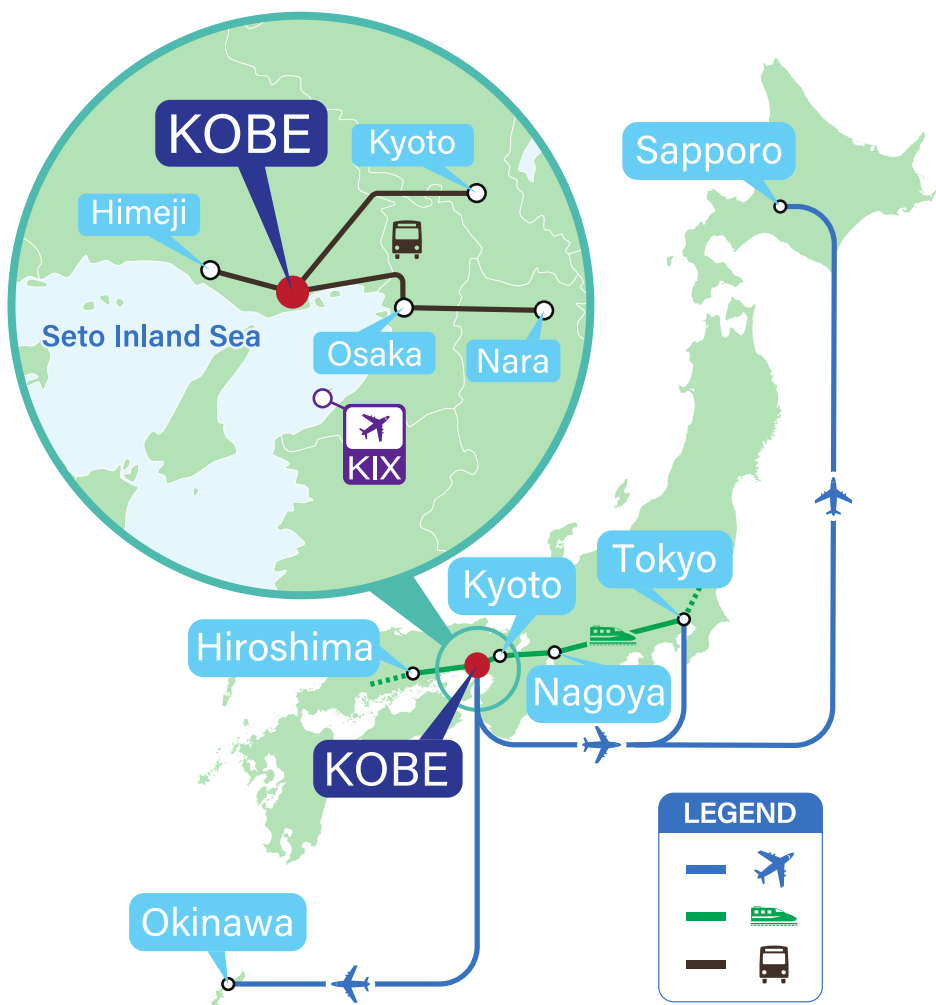




# About KOBE

KOBE is located at almost the center of Japan and the seventh largest city in Japan. You can easily access to anywhere in Japan from Kobe because the port connects to comprehensive wide range transport network which has airport, bullet train and highways. Of course, You can get to Japan's traditional cities, Kyoto, Nara, Himeji and Osaka, easily!! You can get there around 1 hour by bus!

→The duration that come to anywhere in Japan from Kobe by the vehicle is described p.15



## ✈ Airplane

KOB	70min	Tokyo
	110min	Sapporo
	120min	Okinawa

## 🚄 Bullet train

KOB	170min	Tokyo
	60min	Nagoya
	30min	Kyoto
	20min	Himeji
	70min	Hiroshima

## 🚌 Bus

KOB	30min	Osaka
	70min	Kyoto
	70min	Nara
	60min	Himeji

Kyoto



Nara



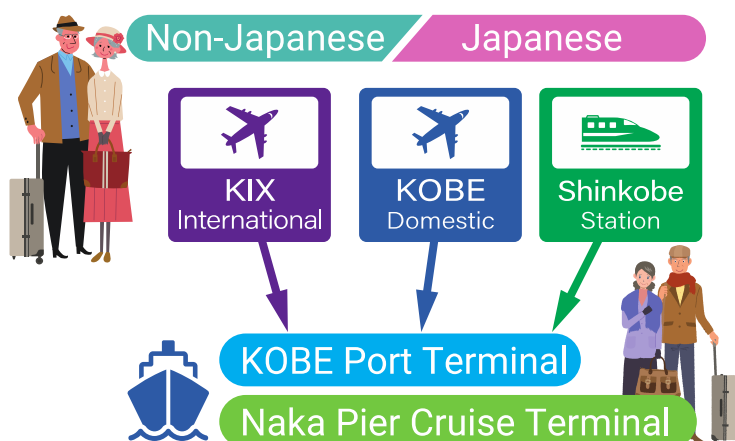
Himeji



## About KOBE figure of cruise

Our terminal is useful not only transit but also turn-around port because of good transportation.

### As turn-around



Comfortable access → P.15

### As transit



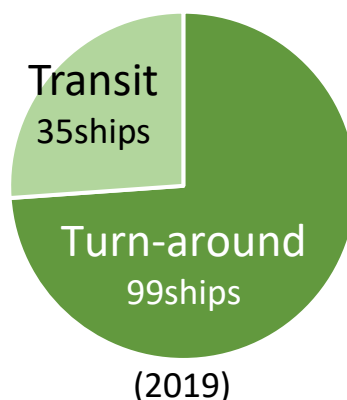
Located near downtown → P.7, P.11

## Cruise calling to KOBE port

	2015	2016	2017	2018	2019
Foreign Ships	42	32	45	67	68
Japanese Ships	55	72	73	74	66
Total	97	104	118	141	134

## Entry breakdown of KOBE port

About 75% ships use our port as turn-around port.



### Turn-around user of

Diamond Princess  
Costa neo Romantica  
Seabourn Sojourn  
Caledonian Sky  
JAPANESE SHIPS ...



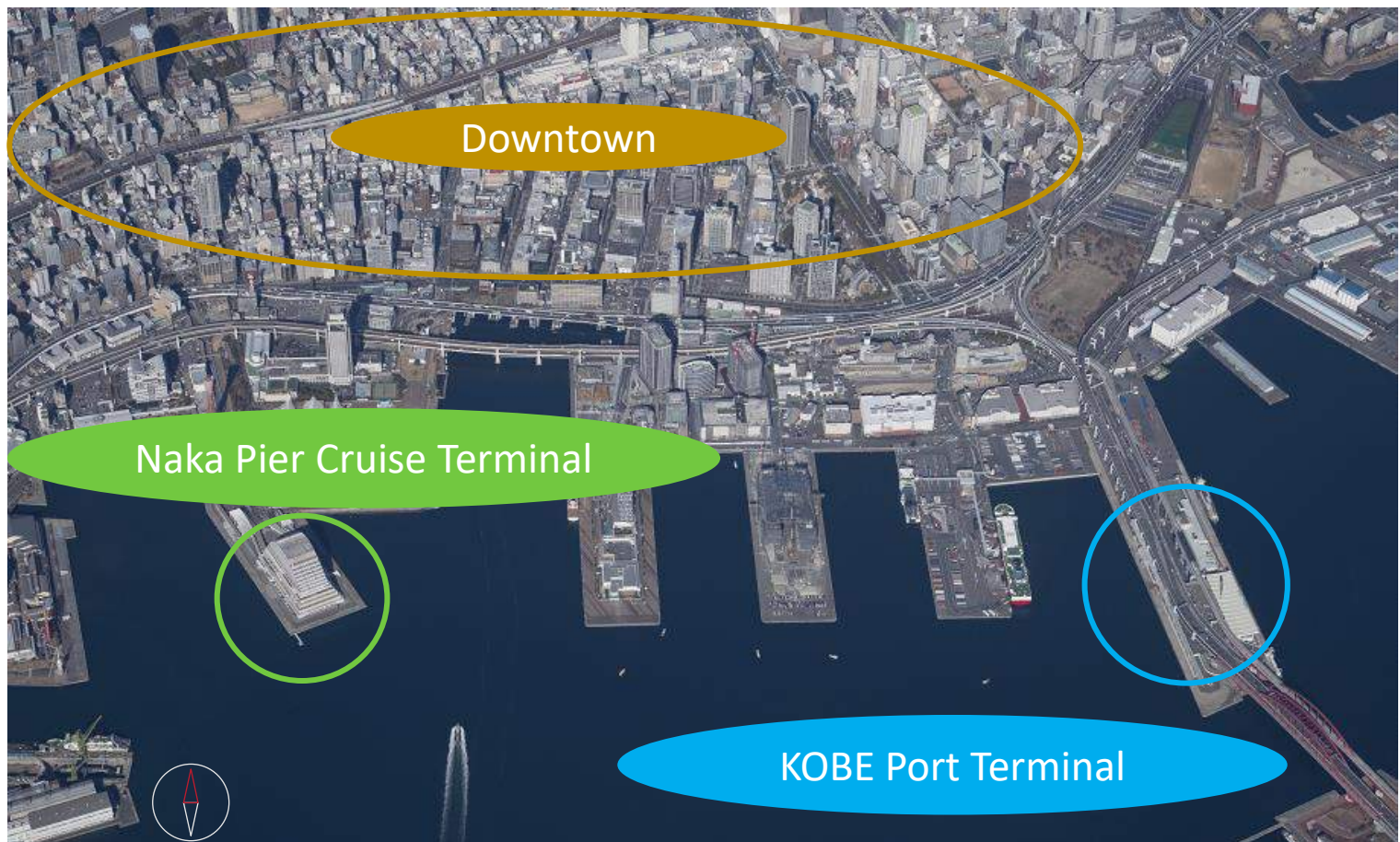
# Cruise terminal

The port of KOBE has two cruise terminals which exclusively for cruise ships.

One is **KOBE Port Terminal**. The other is **Naka Pier Cruise Terminal**.

Both are located near downtown of our city. So passengers can enjoy shopping and sightseeing just after leaving ships!

As to facilities, both terminals have boarding bridges and CIQ facilities.



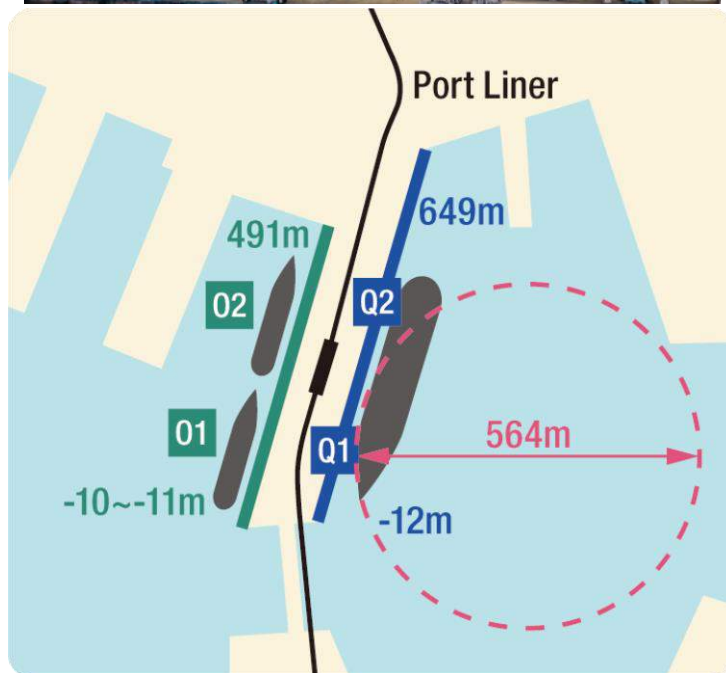




# About **KOBE** Port Terminal

**KOBE Port Terminal** can accommodate big ships up to 230,000 G/T.

Both Kobe Port Terminal and Kobe Airport are connected to train stations, offering an easy and smooth move between the cruise terminal and the airport. This is one of the reasons why Kobe is an ideal turnaround port.



## KOBE Port Terminal

length	Q1, Q2 : 649m / O1, O2 : 589m
water depth	Q1, Q2 : -12.0m / O1 : -11.0m, O2 : -10.0m
apron width	15m
boarding bridge	Q1, Q2 : 1 / O1, O2 : 1
tidal range	1m (average)
bollards	Q1, Q2 : 150t/4, 100t/4, 70t/18 O1, O2 : 70t/8, 50t/9name of large
gross tonnage	Q1, Q2 : up to 230,000 G/T O1, O2 : up to 7,7000 G/T



Over view



Terminal and Station



Q1, Q2 Boarding Bridge



O1, O2 Boarding Bridge

# Free shuttle bus for **KOBE Port Terminal**

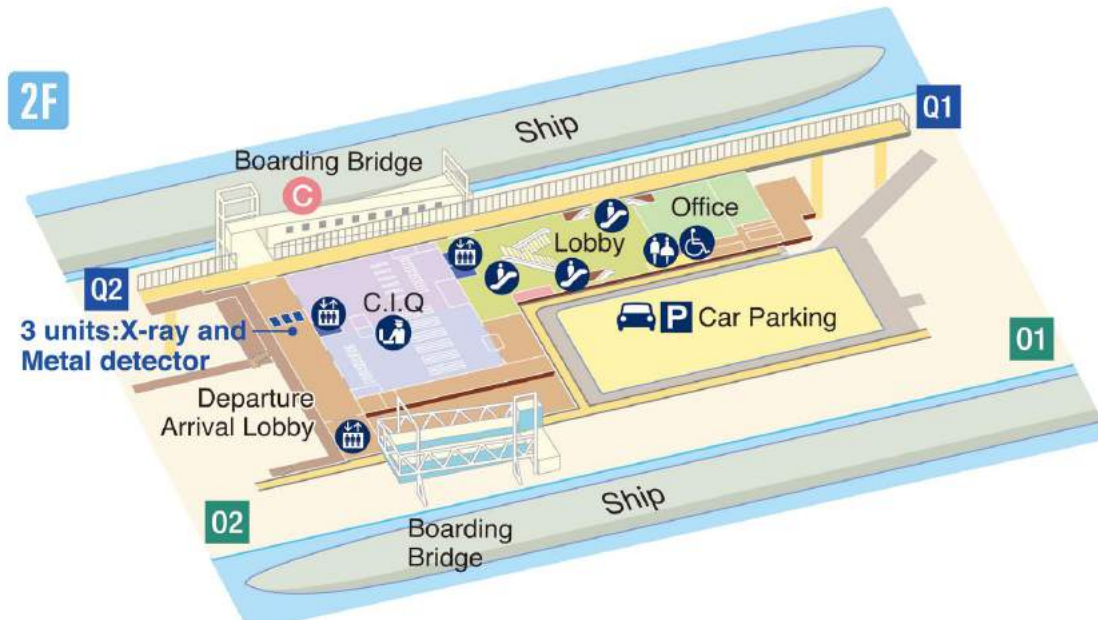
We can provide free shuttle bus services to downtown. If cruise ships stay overnight, we also be able to provide night shuttle bus services until 1 AM. Passengers can enjoy their stay in KOBE day and night.







# KOBE Port Terminal Floor map

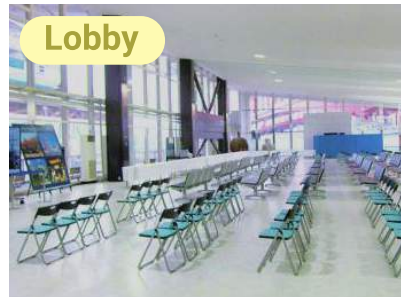


Key	
	C.I.Q.
	Railway
	Car parking
	Taxi stop
	Elevator
	Escalator
	Restroom
	Multipurpose restroom

## 3F As turn-around



check in



waiting space

## Transit



shopping

## 2F



Money exchange



tourist information

## Facility | X-ray & metal detector

You can use our facilities for free!  
(X-ray, metal detector)



1F for baggage



2F for passenger

## 1F As turn-around



baggage storage

## Transit



meeting place for participants of tours

## Facility | Parking for tour buses

Approx.70 buses can be parked.



Max 18



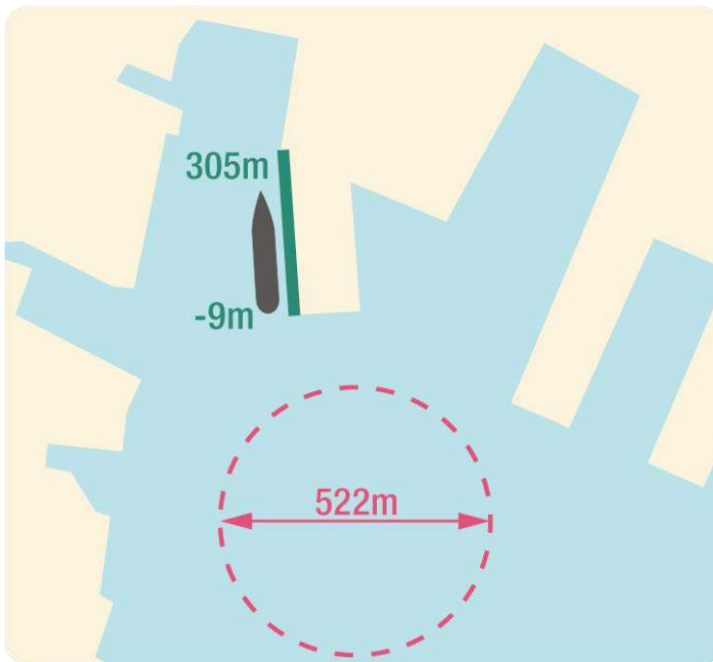
Approx.50





# About Naka Pier Cruise Terminal

**Naka Pier Cruise Terminal** can accommodate ship up to 77,000 G/T. It is located close to Kobe's landmark and shopping district. Guests arriving at Naka Pier Cruise Terminal will find it very convenient to enjoy dining and shopping in Kobe. And also, the terminal is combined with Meriken Park Oriental Hotel. (1-2F as the Terminal, over 3F as the Hotel)



Naka Pier Cruise Terminal

length	305m		
water depth	-9.0m		
apron width	20m	boarding bridge	1
tidal range	1m(average)		
bollards	100t/6, 70t/9		
gross tonnage	Up to 7,7000 G/T		



view from the port



night view around port



view from sky



boarding bridge



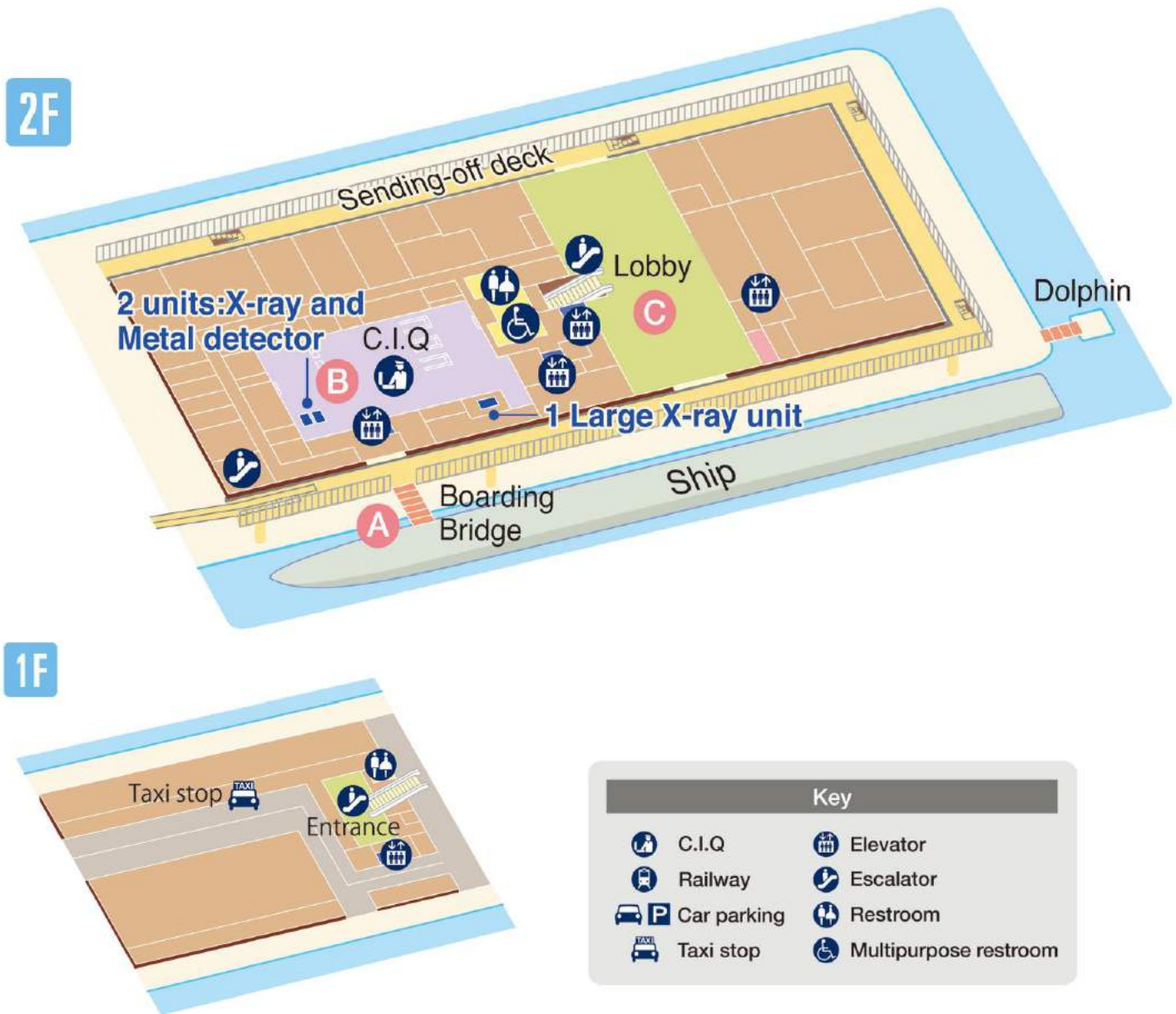
## Free shuttle bus for Naka Pier Cruise Terminal

We can provide free shuttle bus services to downtown from Naka Pier as well. If cruise ships stay overnight, we also are able to provide night shuttle bus services until 1 AM.





# Naka Pier Cruise Terminal Floor map



## facility

Our facilities can be used for free. (X-ray, metal detector)



lobby



X-ray



metal detector



## Sight spots near Naka Pier Cruise Terminal







# International transportation network

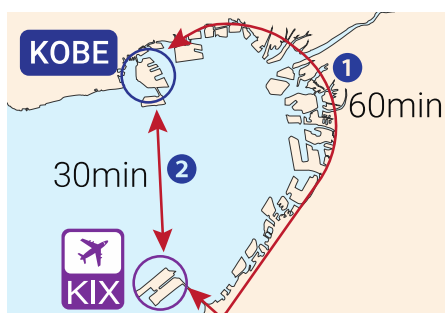
Kix is 24 hours airport, connecting to \*\* cities, \*\*flights in a week.  
(2020 winter)



## Time Schedule (As of Jan. 2020)

【Departure Time】 (Arrival Time)			【Arrival Time】 (Departure Time)		
To North America			From North America		
Los Angeles	17:40	(10:50)	Los Angeles	12:45	(18:15)(-1)
San Francisco	18:10	(11:00)	San Francisco	11:15	(16:25)(-1)
Vancouver*	17:00	(10:00)	Vancouver*	11:15	(15:30)(-1)
*Only May-Oct.			*Only May-Oct.		
To Europe			From Europe		
Amsterdam	11:05	(15:00)	Amsterdam	14:50	(9:35)(-1)
Paris	10:25	(15:05)	Paris	13:10	(8:55)(-1)
Munich	10:00	(14:15)	Munich	12:20	(7:20)(-1)
London	11:10	(14:50)	London	12:30	(9:40)(-1)
Helsinki	11:45	(15:00)	Helsinki	17:30	(10:00)(-1)
To Oceania			From Oceania		
Cairns	20:55	(5:15)(+1)	Cairns	13:00	(19:25)
Sydney	19:00	(6 :40)(+1)	Sydney	9:35	(17:30)
Auckland*	20:50	(11:20)(+1)	Auckland*	11:55	(19:05)

## Transportation to terminal from KIX



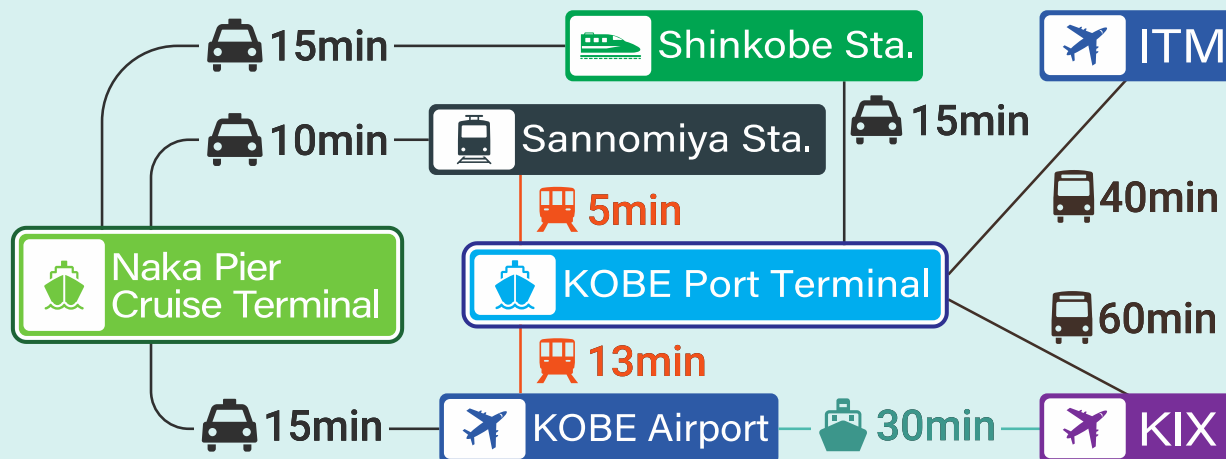
1 Limousine Bus  
about 60min



2 High speed Ferry  
30min + 13min (train)

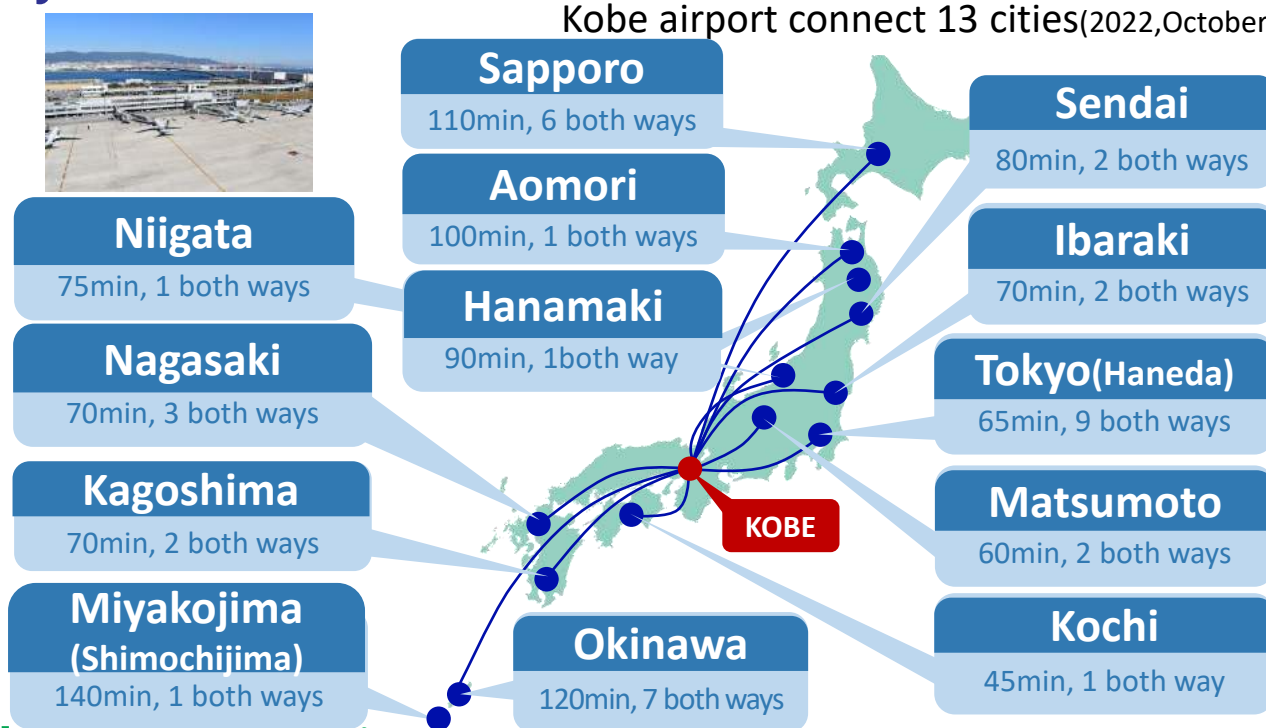
# Domestic transportation network

## Transportation network to our terminal



## by Air ✈️

Kobe airport connect 13 cities(2022,October)



## by Bullet Train 🚄



## by Train 🚆





# Hospitality

When the ship calls at our port, we can offer various events with full of hospitality!

We can also prepare them to crew members as well as passengers!!

(\*depends on time)

## Welcome performance



## Hospitality for passengers



## Cultural experience



## Hospitality for crews





# Reference

## Sounds of passengers

We could buy very lovely souvenir without any losses by Omotenashi concierge!

The tourism spot of KOBE is very beautiful and the local people are so kind!!  
Yes, definitely we will come to KOBE again!!!

Though I had big bag, it was easy to access to the terminal.



## Sounds of crews

We could enjoy and got refreshed at downtown until midnight by shuttle bus!!

## Sounds of captains

KOBE port is my favorite port. We can dock there safely every time. And nothing is better than smoothly embarkation and disembarkation! In addition to this, KOBE port is fully with facilities.

## Gate of SETOUCHI

Port of KOBE is used as gate of Setouchi.

Setouchi is very attractive area because of amazing scenery in small islands and historical cultures of each island.

Kobe port is conveniently located as a turnaround port for Setouchi cruise and easy to use an adequate terminal.



### 1 Shimanami area



### 2 Bisan Seto area



### 3 Akashi area







# PORT of KOBE



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